



February 2, 2021

Web Announcement 2422

Implementation of CAPTCHA Program in Provider Web Portal

Effective February 16, 2021, Completely Automated Public Turing Test to Tell Computers and Humans Apart (CAPTCHA) verification will be implemented on the Nevada Medicaid Provider Web Portal (PWP) Eligibility page. CAPTCHA is intended to prevent negative system impacts caused by excessive volumes of eligibility checks, and specifically the use of "scripting" to automate recipient eligibility verification.

CAPTCHA will initially be deactivated for all PWP users. It will only be activated when a National Provider Identifier (NPI) performs a large number of hourly eligibility transactions or is suspected of scripting. Once activated, CAPTCHA verification will display for all users associated to the NPI prior to the submission of each eligibility check.

Providers that need to perform large volumes of eligibility transactions per day are reminded that Nevada Medicaid offers Electronic Data Interchange (EDI) batch and real time 270/271 transactions. The [EDI 270/271 Companion Guide](#) provides details regarding these transactions.